

DOCKET NO. SA-228

EXHIBIT NO. 17FF

# **NATIONAL TRANSPORTATION SAFETY BOARD**

**WASHINGTON, D.C.**

HP RECALL INFORMATION



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U.S. Consumer Product Safety Commission  
Washington DC 20207-0001

This letter is being offered in response to the request on 19 May 2006 from the Consumer Product Safety Commission for information regarding recent battery recalls that the CPSC would then provide to the National Transportation Safety Board.

Customer service and safety is a top priority for HP. Because of this, HP announced, in cooperation with the U.S. Consumer Product Safety Commission, three voluntary recalls of third-party battery packs for use with certain models of notebook computers. The recall programs were announced in October of 2000, October 2005 and April of this year. The table below contains responses to questions presented by the CPSC in their request for information related to the recalled batteries.

	Battery Recall Announcement Month & Year		
	October 2000	October 2005	April 2006
Type of battery/cells	Lithium-ion	Lithium-ion	Lithium-ion
Number of cells in each battery pack	9 cells	8 cells	6 cells
Amount of Lithium or equivalent content (DOT) per battery pack	5.29 grams	5.28 grams	3.96 grams
Brief description of damages associated with the recalled batteries	One report of a battery pack overheating, and damaging the notebook computer	Sixteen reports of batteries overheating including four reports of minor property damage.	Twenty reports of batteries overheating, including one minor burn injury and eleven cases of minor property damage.
	Overheated battery cells can melt or char the plastic case		

HP fully stands behind the products it makes and has taken a proactive approach to this situation to ensure the safety of our customers and the integrity and quality of our products.